

Referral Spotlight

****From the perspective of Sandra, NorthCentral FSET customer****



Sandra attended her first FOCUS job leads and labor market appointment with a Career Services Specialist from the NorthCentral FSET region on June 9, 2020. She indicated her goal was looking for and securing a first shift, part-time position in Stevens Point. Sandra indicated she would like a position on the bus line for her to be able to get to her job.

During this session, the Career Service Specialist shared a number of part-time job leads with Sandra in the Stevens Point and Plover area. They did not talk again until a second FOCUS session was scheduled on August 4th. During the conversation, they discussed current openings for UWSP Dining Services and Sandra was encouraged to apply as soon as possible.

UWSP Dining Services is an employer partner that works with the NorthCentral Region FSET program and at the time had many positions that needed to be filled before the new school year began. The Career Services Specialist mentioned they were hoping to bring individuals on board as soon as possible.

Sandra completed her application for a Food Service position soon after and things moved very quickly for her. On August 18th, the Career Services Specialist sent a direct referral for employment to the FSET employer contact at UWSP Dining Services. Sandra quickly received a request for an interview on August 19th and only a few short days later she was hired. Sandra started her new position, on the bus line near her home, in early September. Sandra was very excited for this opportunity, its flexible hours, being close to home, in addition to allowing her to learn many new and interesting things in her new role.

To date Sandra is doing very well at UWSP Dining Services. When asked about how FSET helped her in pursuing a job, Sandra pointed out FSET allowed her to find a position quicker than she could have on her own, and that she felt supported in her search by those she worked with, as they did not allow her to give up on her search. In her role as Dishwasher, what Sandra likes best about her job is working with people, learning new things, and working in a space where she can be herself. Sandra remembers during the early days of her new position, a colleague told her, “You are going to like it here.” Sandra agrees and she is grateful for the chance she was given and the potential her supervisor saw in her to do a good job.