

Joseph enrolled in FSET seeking assistance with obtaining a full-time sale position. His past employment provided him with great skills and experiences to be successful with a new employer and FSET was able to connect him with local employment opportunities.

Joseph quickly obtained employment with a local staffing agency, but the position was temporary. He continued to meet with FSET while employed receiving support with clothing items and transportation. When this placement ended FSET assisted him with updates to his resume, interview prep, and obtaining interview clothing through community partner, Career Closet.

Utilizing FSET employer contacts, Joseph and his case manager explored job customer service positions. It was shared by the CSS team that United Health Group was hiring for Customer Service Representatives and Joseph said he was interested in applying. Through this connection his FSET case manager was able to help him prepare for what to expect after submitting his application including interview prep via the information provided on the Employer Profile for UHG. The CSS team also sent a Direct Referral to UHG on behalf of the customer and case manager to further increase Joseph's chances of obtaining a job.

Joseph was offered the position with United Health Group and started in his role at the end of April. Congratulations, Joseph!